

Product Quality Complaint Information <i>(Please give as much information as possible. Required fields are marked with an *)</i>
Date*:
Your Name*:
Your Contact Information (email address and phone number)*:
Product Name*:
Product lot/batch number <i>(if the packaging is available, this information can be found on the bottom flap of the carton or on the edge of the pouch, if not available, note N/A):</i>
Description of quality complaint* <i>(Attach photo(s) if useful and more pages as needed. If applicable, please provide details of any side effect experienced when using or handling the product):</i>
Country where the product was purchased or Study ID if report from a study:
Forward this completed form to product.complaints@popcouncil.org.
Please note that this inbox is NOT monitored on weekends or holidays in the territories where it is reported or where it will be investigated.

Data privacy: By submitting this document, you agree to allow the Population Council and its affiliates to process and store the personal data provided herein only for the purposes of reporting a product quality concern. Personal data are collected, processed and stored as outlined in our [privacy policy](#).